



HR Transformation Diagnostic

Our **HR Transformation Diagnostic** is based on the APQC (American Productivity and Quality Center) framework for Human Resources. The core HR capabilities we'll assess include:

- HR Planning, Policy and Strategy
- Recruit, Source and Select
- Develop and Counsel
- Reward and Retain
- Redeploy and Retire
- Manage Information

We will look at the integration of **People, Process, and Technology** in each area. We'll make observations about strengths and opportunities using a set of criteria around:

- Meeting strategic needs
- Meeting customer needs
- Optimizing service delivery

We'll compare your processes to leading practices, assess your current **HR Maturity Model** against those, and identify root causes for both strengths and pain points.